



Europe's largest non-profit IT company

# Collection – Data Destruction – Remarketing



Refurbishing  
used IT hardware



Generating jobs  
for people with disabilities



Protecting the  
environment and resources

# AfB – Europe's largest non-profit IT company

## Professional service with social value added

In the form of partnerships, we collect used IT equipment and mobile devices from companies and public organisations with the goal of reselling them. In this way, our partners contribute to creating work places for people with disabilities.

## Guaranteed data security

Our partners profit from a professional and seamless service – from the secure collection of the goods up to certified data destruction and documentation. Data security is guaranteed throughout our entire process.

### Our service from a single source:

- Collection with our own vehicle fleet
- Certified data destruction
- Detailed documentation in compliance with the GDPR
- Benefits for your employees
- Social ecological commitment

## Remarketing protects the environment and saves resources

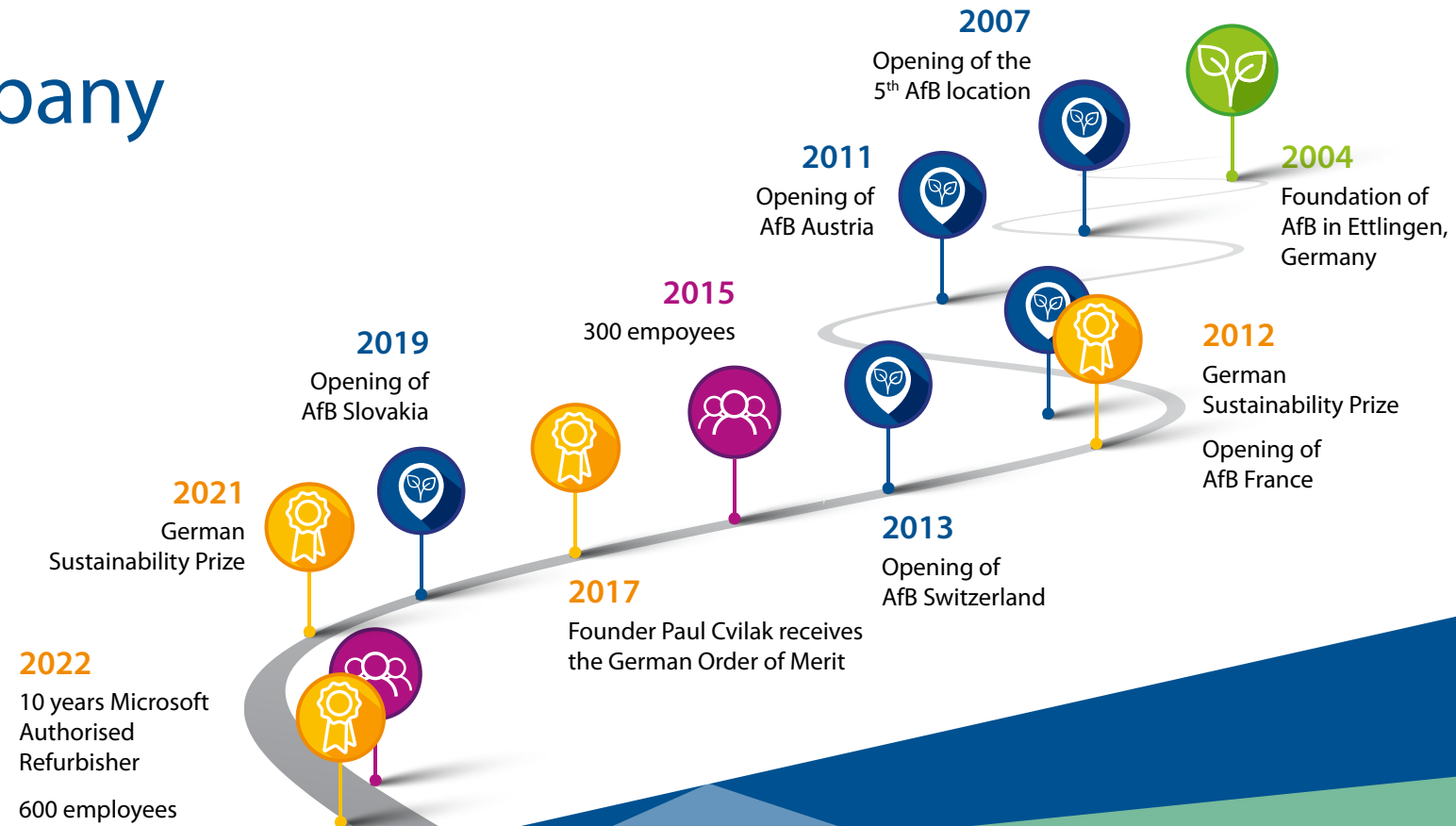
After the data destruction, the equipment is either sold after being cleaned and refurbished or recycled in Europe. We protect the climate, environment and resources by remarketing and recycling. Our partners receive annual data from us about the success of their social ecological commitment and we actively support our partners in communicating their impact.

### Our vision:

We want to become the worldwide leading non-profit IT company.

### Our mission:

In our company people with and without disabilities work side by side to supply high quality IT services and products. A cost-effective and environmentally friendly approach is the central focus of our work.





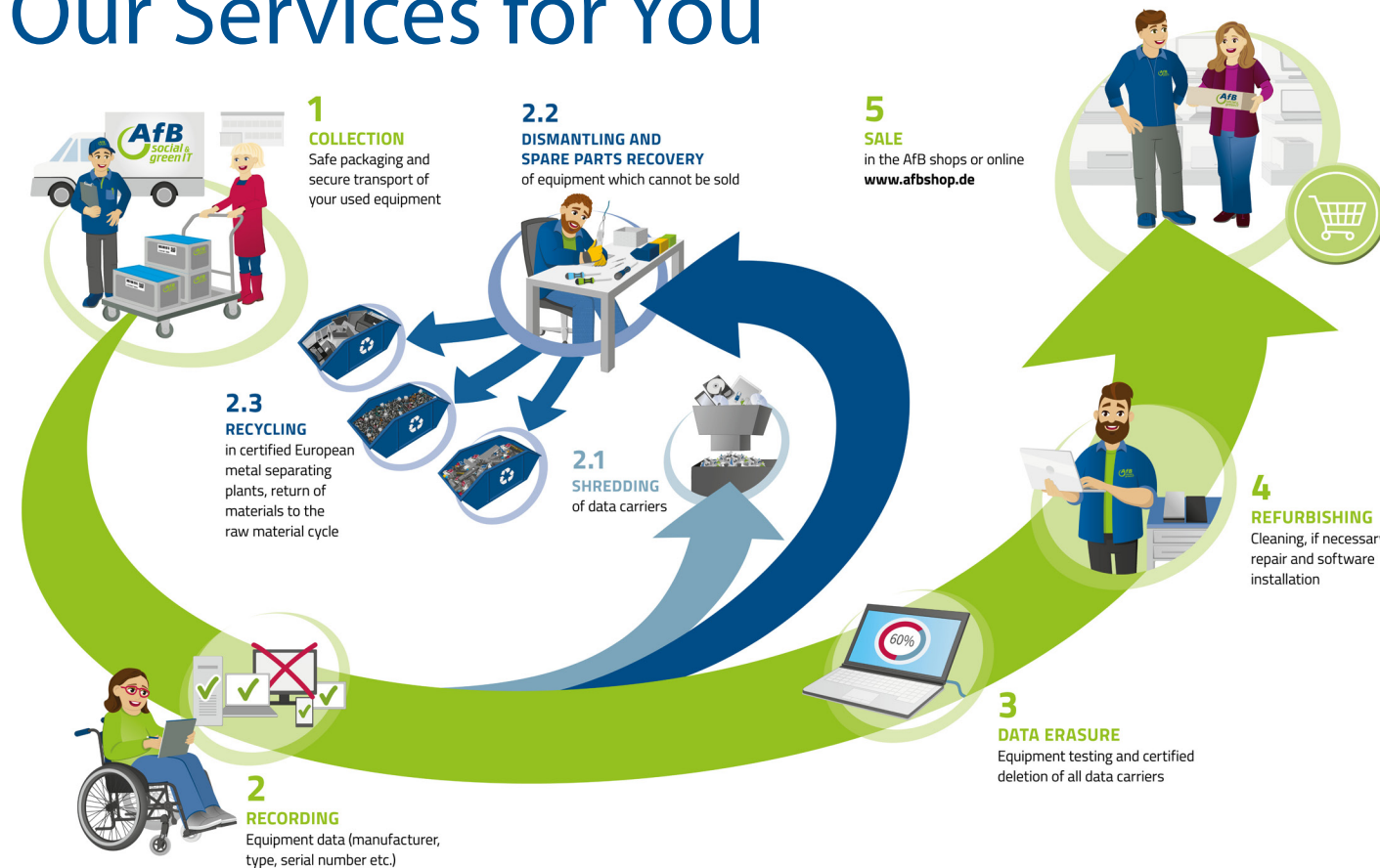


"AfB gives our used IT hardware a second life. Products which are no longer required are put to a new use and do not end up as hazardous waste. The certified deletion of data gives us, as a bank, maximum security. The inclusion of people with disabilities in the work flow is exemplary. As a responsible regional bank we feel we are very well taken care of by AfB", said Herta Stockbauer, President of BKS Bank AG



## Closed Loop Recycling Management

# Our Services for You





# Data Privacy is our Top Priority

## 1. Collection

Data privacy already starts with the collection. We will be pleased to advise you and if necessary will provide space-saving lockable trolleys and storage boxes.

## 2. Pick up

Our in-house vehicle fleet is specially designed for transporting IT equipment. You can register your collection orders through a password protected online portal. All AfB employees have been instructed with regards to data privacy and hazardous goods. Our personnel seals the transported goods and acknowledge the acceptance on site.

## 3. Incoming goods

All areas at AfB are subject to access control and video surveillance. Your devices are unloaded in a secured area and stored in a closed, restricted warehouse space, until data destruction is completed.

## 4. Locked warehouse

After unsealing at AfB, each of your devices is given a Log ID as a barcode label and is thus uniquely identifiable on the online portal. As the equipment stored could contain sensitive data they are solely moved by employees of the warehouse administration or team managers of the recording division.

(Kopie)



201.862.405 | 741787

Notebook | SLA

Abholauftrag: PC-017723

Servicelevel: BSI



Log ID  
Type of device  
Collection order number  
Service level for the type  
of data deletion





# Inventory and Data Destruction

## 5. Recording of details

During the recording of details all relevant equipment data (manufacturer, model, series number, system/inventory number) are recorded and linked to a Log ID. Subsequently all labels are removed from your equipment which could enable it to be traced back to your company. Through the online portal, you can track the status of your equipment live, see verifications of data deletion and have information automatically sent to you by email.

## 6. Functional test

The Equipment is tested in a secure data deletion area. If it can be remarketed, it is sent to the data destruction department and subsequently refurbished. We remove all data carriers from equipment which is to be recycled, give them their own Log ID and destroy them mechanically using a hard disk shredder.

## 7. Data destruction

We use deletion software from Blancco for the certified deletion of data from your equipment. Before the deletion a technician tests if all data carriers are connected. Data carriers which cannot be deleted are recorded with their own Log ID and mechanically destroyed by a hard disk shredder according to DIN 66399 (up to protection class 3). You are provided with data destruction verification for all deleted and shredded data carriers.

We will gladly advise you about deletion methods and the handling of faulty or remapped sectors, HPA/DCO areas, SSDs and mobile devices.







## Professional Remarketing

# For People and the Planet

## 8. Sale of refurbished equipment

We sell refurbished equipment in our AFB shops and in our AFB online shop with up to three years warranty. Our partners' employees are given special conditions. Our on-site sales which we organise at our partners' offices are also very popular.

## 9. Recycling and raw materials collection

Equipment which is not sold is dismantled. Reusable components are used to refurbish other equipment. Other components are separated into mono materials and transferred to certified recycling companies in Europe to be professionally processed. In this way we are contributing to obtaining raw materials in Europe.

## 10. Social and ecological commitment

The climate protection organization myclimate has analyzed the AFB process and confirms the positive ecological effect of IT remarketing. We document the individual impact of your company annually in a CSR certificate and will be glad to support you in your corporate and CSR communication.

### Benefits for your employees

- Discount campaigns
- Sales events in your company
- Acquiring company equipment for private use





At your Service on Site

# Additional IT Services

## Software installation

Have your new equipment delivered directly to us by the manufacturer – we will install the new software you require.

## Setting up new equipment

We deliver the hardware to the work place of the user, carry out a personal initial configuration with instruction and ensure that the cables are professionally laid. We dismantle old equipment and load them to be transported directly on site.

## Data deletion on site

We will gladly carry out the data deletion on site so that none of your equipment leaves your premises with your company data.

## Safety-critical defective batteries

We supply you with suitable boxes and take care of the legally compliant collection and disposal of removed defective lithium-ion batteries or IT devices with defective lithium-ion batteries, including taking them to AfB's own specialist disposal facility.

## Toner management

We supply toner material and install it on site. We dispose of empty toner cartridges correctly.

## Printer asset management

A software application developed by AfB provides you with an overview of all your printers. As a result you can reduce printing costs and optimise order processes.

## Asset and licence management

With the asset management software developed by AfB you have an overview of all your IT equipment and licences in your company enabling you to optimise order processes and cut costs.

## Order picking and shipping

AfB is a competent service provider in the fields of warehousing, order picking and shipping. We will gladly handle the complete processing of your shipping requirements.

## Merchandise management system

Our merchandise management system is a web-based solution we have developed ourselves for the procurement, warehouse management, HR, accounting and ticket system



*„With AfB, we at OTTO have found a professional IT service provider for our used hardware and additionally make an important contribution to the topic of protecting resources and enabling inclusion.“*

*Katy Roewer, OTTO Divisional Director Service*



*„It is a great pleasure for me to look at the 10-year balance sheet of our collaboration. With its inclusive, socially and environmentally responsible business model, AfB Group embodies many values to which we are also committed.“*

*Stefan Dörfler, Member of the Management Board of Erste Group Bank AG*



High Quality Services for more than 1,000 Satisfied Partners

# United for People and the Planet

**T . . .**  
DEUTSCHE TELEKOM IT SOLUTIONS

nadácia  
**pontis**  
pontis  
foundation

**Kooperativa**  
VIENNA INSURANCE GROUP

ING Hubs Slovakia  
do your thing

**McCart**

**SLOVENSKÁ**  
sporiteľňa

**RPC**  
Member of RBI Group

**STRABAG**

**SIEMENS**

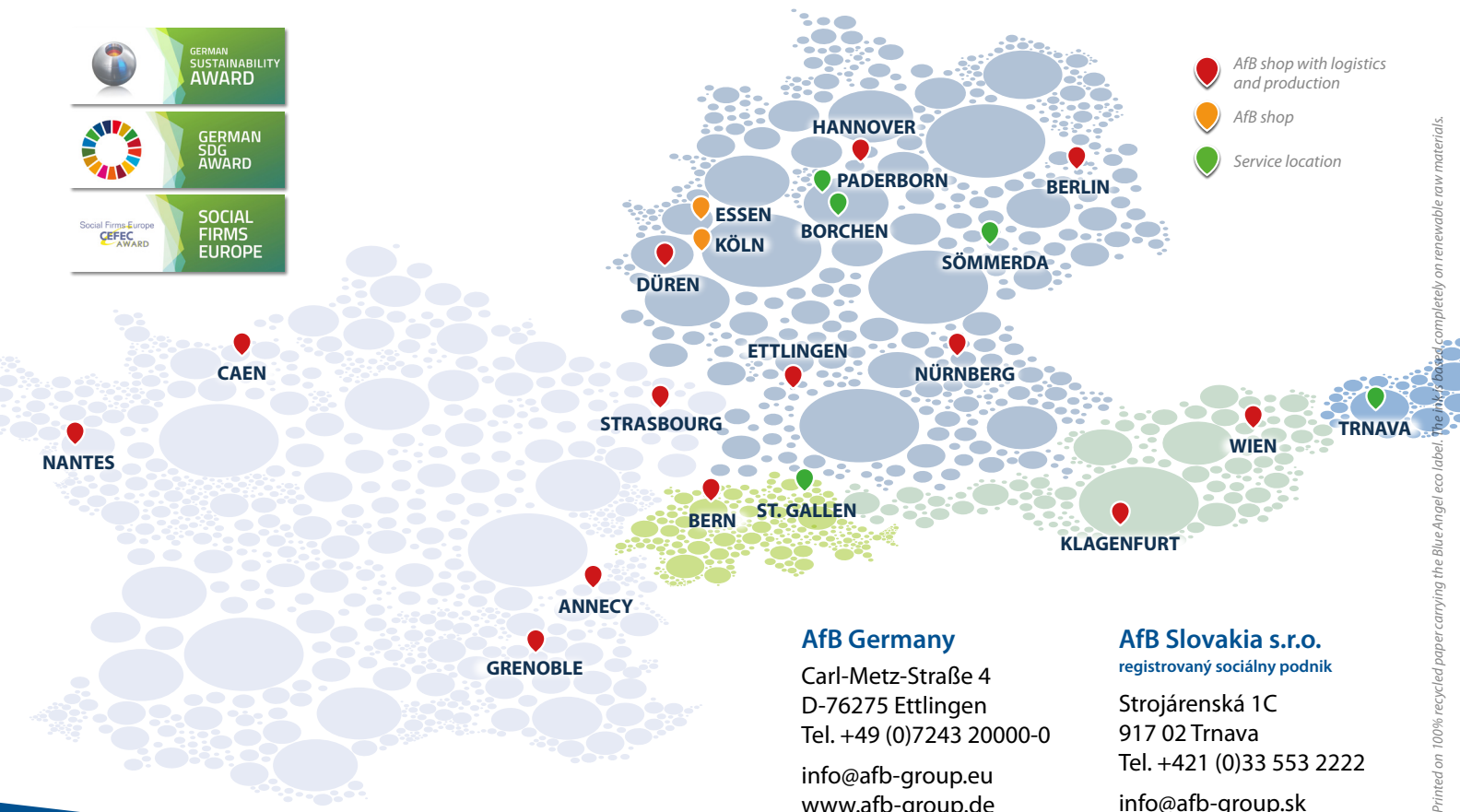


„Our cooperation with Afb is a good example of how entrepreneurial interests can be reconciled with those of the environment and of society. We entrust our disused IT hardware to a reliable and socially committed partner, whose processes are at the highest level when it comes to data security and who ensures sustainable re-utilisation.“

Hanna Hennig, CIO of Siemens AG







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